



Quest's News

The Quest, Inc. Newsletter • Spring Edition 2007 • www.questinc.org

Labor Outsourcing by QuestWorks

QuestWorks offers businesses cost-effective outsourcing solutions to expand their facility space and increase production. Our talented staff of trainers, supervisors, quality assurance and support personnel coordinate the work of over 300 employees that are helping businesses get the job done right and on time. Our more than 20,000 square feet of production space gives us plenty of room to complete and warehouse a job.

If you or someone you know works for a businesses that require assembly, disassembly, packaging, sorting, direct mail, collating, shredding or document scanning services contact QuestWorks. QuestWorks may also be able to train workers to meet other specific demands of a business.

Walt Disney World has awarded QuestWorks with large contracts to sort hangers and fold linens. The employees get to practice job skills and earn a paycheck, while Walt Disney World benefits by a job done well and on time. Disney contracts account for the employment of over 200 people at QuestWorks.

Real world employers provide the opportunities and work experiences that QuestWorks employees want and need. When companies use our services, they are helping better the lives of people with disabilities and the community we live in.

For more information, call **407.880.3731** or go to questworks.org.



One of the things that makes Quest a unique nonprofit agency is our ability to help self-sustain our organization through QuestWorks labor contracts. By doing work everyday, the people we serve actually get to help themselves.

We are always looking for new direct mail or labor outsourcing contracts. QuestWorks is a legitimate business that can support other businesses in a variety of ways. We have a team that can take care of those laborious tasks that aren't efficient or cost-effective for a business to do in-house. I challenge you to think about things that could be outsourced to QuestWorks.

When you or someone you know rewards QuestWorks with a contract, it's much more than a wise business decision. It gives people with disabilities a real chance to contribute. They want to work and be productive members of society.

The next time you or someone in your personal network has a direct mail job, some type of assembly, sorting or piece work, think about QuestWorks. It's smart business, and it helps people with disabilities exercise their full capabilities.

Katie

Direct Mail Services



Businesses can turn mail challenges over to QuestWorks and save both time and money. From pre-mail services to fulfillment, our qualified team and our automated, high-speed system enable us to take on even the most complex jobs. Our knowledge of postal rules and regulations ensure that jobs will be handled in the most efficient and cost-effective way. Whether it's promotional materials, newsletters, catalogues and more, we meet our customers needs through:

- **Insertion**
- **Folding**
- **Tabbing**
- **Collating**
- **Labeling**
- **High-speed automated mailing**
- **Storage, pick up and delivery**
- **Address standardization**
- **Address correction**
- **Database merge and purge**
- **Permit Imprinting**
- **First class mailing**
- **Standard bulk mailing**
- **U.S.P.S. CASS Certification**
- **Delivery Point Verification**

For more information, call **407.880.3731** or go to **questworks.org**.

Representative Rapport

At the end of January, the developmental disability community had the opportunity to come and meet the local representatives and share their legislative thoughts with them. Representatives Andy Gardiner, Dean Cannon and Scott Randolph were present to hear the important issues that included topics such as:

- Increasing the cost of living adjustment for med-waiver services
- Raising transportation reimbursement rates to match other large municipalities in Florida
- Rewriting and/or raising the cap of the family and Supported Living Waiver

- Expanding Part B funding and increasing money for research to help detect disabilities earlier in life so early intervention can begin as soon as possible

Among the other speakers on the panel was Katie Porta, who for many years has worked closely with state representatives to help improve the services we provide and the lives of people with disabilities. These discussion opportunities are crucial to bringing about positive change because with all the issues facing legislators, they have to be aware and educated about an issue if we truly want them to do something about it.

Pictured from Left: Steve Roth, Area 7 Administrator - Agency for Persons with Disabilities; Florida State Representative Dean Cannon; Katie Porta, President - Quest, Inc.

Board Member Spotlight



Eric Jackson

*Director
Business Development
Orlando Economic
Development Commission*

Eric is going on his third year on the Quest Board and will be board chair next year. He is both active and involved, plus he brings a significant amount of experience, contacts and resources to the board.

He has a terrific history of working with nonprofit agencies as a donor and volunteer. He also has management experience with contract labor at Goodwill Industries. This knowledge is an invaluable asset when it comes to advising Quest and the QuestWorks contract business.



Labor groups that travel to the customer

QuestWorks can help satisfy a business' need for an additional labor source with Q Groups. Q Groups are groups of up to five individuals who are contracted to work on-site at a business and are a cost-effective solution for that business to expand its labor force without all the costs normally associated with hiring permanent staff.

QuestWorks currently has Q Groups that provide a variety of grounds keeping and custodial services such as raking, weeding, edging, mowing, dusting, vacuuming, sweeping, mopping, cleaning restrooms, washing windows, emptying trash and more to a number of area businesses. Hours and frequency are variable and can be tailored to help best fit the needs of our customers.



WineQuest Coming in June.



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